

2024 KSIA Conference

May 21, 2024

Crowne Plaza Louisville Airport

Applied for 6 Kentucky Claims Adjusters Continuing Education Units
(includes 1 ethics credit)

Schedule of Events

7:00am Registration & Coffee w/Exhibitors

7:45am Announcements by Judy Long, KSIA President

8:00am "Update From the Dept of Workers Claims & Update on the Mediation Program" by Commissioner Scott Wilhoit, JD & ALJ Douglas Gott, JD

8:30am "New Insights in Workers Comp Claims Investigation and Surveillance" by Jim Anderson, Infoquest

9:30am Exhibit break & Kids' Chance Silent Auction

10:00am "Confounding Workers Comp Cases, the Sequel" Bonnie Hoskins, JD

11:00am "Staffing Agency Workers Comp Safety Overview" by Chris McKinney, Staffmark

12:00pm Lunch with Exhibitors

1:00pm "Functional Capacity Evaluation for Workers Comp - Providing Objective Findings and the Usefulness of Collected Data" by Jason Hinson, Athletico

2:00pm "'I'm Not Biased' - Ethical Concerns of How Bias Affects Workers Comp Claims Adjudication" Anastasia Settle, RN

3:00pm Exhibit Break & Final Silent Auction Bids

3:30pm "Prescriptions for High Drug Costs Related to Workers Comp Claims"
by Brian Allen, Genex

4:30pm Auction winners announced (must be present to win) & CE forms picked up.

Course Details

8:00 – 8:30am **Update from the Department of Workers' Claims and Mediation Program**

ALJs Douglas Gott, JD

Douglas W. Gott is a native of Hopkinsville, who graduated from Western Kentucky University and from the University of Kentucky College of Law. His practice focused on workers' compensation cases until he was appointed Administrative Law Judge in 2008. He was appointed Chief Administrative Law Judge in 2017 and is a frequent presenter at workers' compensation conferences.

8:30-9:30am **New Insights in Workers Comp Claims Investigation and Surveillance**

Jim Anderson, Infoquest

This session will delve into the multifaceted world of investigation and surveillance, exploring it through the eyes of a seasoned investigator. The presentation will provide invaluable insights into the dos and don'ts of remote-static camera surveillance, highlighting crucial evidentiary concerns that can make or break a case. Moreover, Mr. Anderson will emphasize the importance of integrity and ethics in all investigative circumstances. He will touch on the value of medical canvasses and what information can and cannot be obtained. **Jim Anderson** is a founding partner of Infoquest Information Services. Formerly, Jim was the Claim Director and Account Manager with Equifax Information Services, Atlanta, Georgia he received his BA in Criminology and Criminal Justice from The Ohio State University.

10:00 – 11:00am **Confounding Workers Comp Cases, the Sequel**

Bonnie Hoskins, JD

An interactive analysis of actual KY workers' compensation cases that currently present complex issues for adjustors attempting to make ethical decisions in the handling of their cases. The outcomes of the decided cases and the recommendations for the current cases will be explored. **Bonnie Hoskins** graduated from the University of Kentucky College of Law in 1979 and received her Juris Doctorate Degree in 1982. Since that time, she has practiced primarily administrative law specializing in workers' compensation defense.

11:00am – 12:00pm **Staffing Agency Workers Comp Safety Overview**

Chris McKinney, Staffmark Group

This session will review the safety responsibilities of the staffing agency and host employer in a temporary staffing relationship. It will touch on site safety responsibilities, PPE, training, medical, contracts and other important topics. **Chris McKinney** earned his Bachelor's degree in Industrial Safety and Risk Management from Eastern Kentucky University. His safety career has spanned distribution centers, manufacturing, environmental, construction and most recently, temporary staffing. He is the Regional Safety Director with Staffmark Group and also taught safety classes for Ohio BWC.

1:00 – 2:00pm **Functional Capacity Evaluation for Workers Comp - Providing Objective Findings and the Usefulness of Collected Data**

Jason Hinson, Athletico

The goal of the session is to discuss determination of client effort and accuracy of data obtained during an FCE and the practical use of data regarding return-to-work status. The session will also discuss optimal information required prior to administration of an FCE to provide optimal information for physicians and other interested parties regarding work abilities. **Jason Hinson, MS, OTS/L, CEAS** earned his Bachelor's Degree in Chemistry from the University of Missouri Rolla and his Master's Degree from Washington University St. Louis. Since 2002, Jason has been working with injured workers as an Occupational Therapist providing evaluation and treatments as well as on-site job analysis. In his current role with Athletico, Jason helps employers develop early intervention programs including OSHA approved first aid programs to improve workplace health, wellness, and safety while decreasing injury risks.

2:00 – 3:00pm **"I'm Not Biased" - Ethical Concerns of How Bias Affects Workers Comp Claims Adjudication**

Anastasia Settle, RN, Carlisle Medical

This session will assist attendees in understanding how and why bias forms and how this directs our everyday interactions and decisions on a subconscious level, particularly when dealing with claims adjudication. You'll also learn what we can do to become more objective. **Anastasia Settle** has over 30 years of experience in nursing, including clinical, community, and workers compensation. She has also been able to obtain an Advanced Ministry Degree from Boyce College.

3:30 – 4:30pm **Prescriptions for High Drug Costs Related to Workers Comp Claims**

Brian Allen, Genex

Drug prices continue to drive higher claims costs. This session will assist claim professionals in their understanding of how drugs are developed, where fraud occurs, practices that increase costs, legislative and regulatory policy, and today's workers comp drug landscape. It will also outline proven policies and market forces that can help control high drug costs. **Brian Allen** is a nationally recognized policy expert for workers' compensation and insurance issues across the country. Allen currently serves as Vice President of Government Affairs for Mitchell's Pharmacy Solutions team. In this role, Allen provides clients with insight into new legislation and regulations in pharmacy solutions and workers' compensation.